#### Best Practices for Working with Human Test Subjects Project "Buildapp"

## **Consent Form:**

Thank you for agreeing to participate in this usability test for the app, Buildup. The purpose of this study is for us to better understand the user experience of the app. Your participation in this study will help modify, develop, or otherwise improve the app. This study will consist of a 1-on-1 interview face to face or remotely.

You will be asked questions about your use of the app. the session will be recorded, and notes will be taken. You will not be requested to provide any personal information during the session. Any data, recording, or other personal information collected about you will be treated confidentially.

Your participation in this study is voluntary. You can take a break or discontinue participation at any time without giving a reason. If you have any questions or concerns about this study or if you wish to withdraw your consent in the future, please email [email].

I give my consent:

- For the session to be recorded
- The app development team to use the recordings and notes for internal purposes

By signing below, you acknowledge that you are 18 years of age or older and have read and understood the information in this Research Consent Form.

Name

Date

Signature

#### **Recruitment Plan:**

Recruiting Participants: Buildup primarily targets users aged 25-50 that are interested in being connected with an expert in sustainable design and construction.

Recruiting methods: I will apply 2 recruitment methods, first I will contact my personal network of friends and family. Secondly, to avoid bias, I will also reach out to the Career Foundry Slack community and to UX research community on Reddit.

Interview Location: I will try to diversify the interview medium. I can expect some friends to be available to face to face meetings. However, the majority of the interviews will need to be conducted remotely on a video call application.

Explaining the Project: I will provide the recruits with the consent form and the introductory email, which include an overview of the project. I will include the project overview in the interview script. I will also give the participants the opportunity to ask any questions they have about the app prior to the test.

Ensuring participants are informed: The interviewee will need to agree and sign the consent form prior to the interview taking place. Additionally, I will verbally explain that the interview will be recorded and notes will be taken. I will ensure they are informed that any data, recording or other personal information collected about them will be treated confidentially.

## Recruitment Email: (Looking for participants to test the app I am building)

Hello,

My name is Dima Meiqari, and I'm helping to run a usability study for an app I am designing as part a boot camp learning User Experience Design. In an effort to improve the design of the app, I am looking for people who may be interested in trying out an app related to connecting users with experts in sustainable home design and giving feedback after using it.

In a 20-30 minutes video call. You will be asked to do several short tasks using the app. You will also be asked questions about your experience and perceptions of the website. Your honest feedback will help me improve the design and discover usability errors or difficulties.

Further information about the app and the testing process is included in a project brief attached to this email.

If you are interested in Participation, Please reply to this email with your contact information or call me at [PHONE Number].

If you have any questions, please contact me at [EMAIL].

Thank you for your interest,

Dima Meiqari

# Confirmation Email: (Confirmation: Your participation in my usability study for the app "Buildup")

Dear [PARTICIPANT NAME]:

Thank you for agreeing to participate to test the app "Buildup". As I mentioned, you will be asked to carry out several tasks on the app and give us your thoughts about your experience. You won't need to prepare anything before the session. However, As soon as possible, please do the following:

- 1. Verify that you can use Google meet to conduct the video all.
- 2. Read and sign the attached consent form and emailed it back to me.

We will be scheduled to do the test on \_\_\_ at \_\_\_.

The day before the meeting, I will send a reminder with a Web link.

Thanks again!

Dima Meiqari

## Reminder Email: (Reminder: Website study tomorrow)

Dear [PARTICIPANT NAME]:

Thanks again for agreeing to help us in testing the app "Buildup". Here's a recap of the key information.

DATE: [DAY, DATE]

TIME: [TIME]

Link: [GOOGLE MEET]

All you will need is an internet connection and a working computer camera. I will call you at our meeting time.

I have only you scheduled for that time and date. If you find that you cannot participate on your scheduled day, please contact me as soon as possible so I can reschedule your session.

Feel free to contact me with questions.

Thanks again! Best regards,

Dima Meiqari